

## Training options for support technicians

## **Basic**

All the following modules can be covered in approximately 2 hours including Q & A

- timeware® overview
- timeware® personal module (day to day operation)
- timeware® attendance module (day to day operation)
- timeware® absence management module (day to day operation)
- timeware® dashboard and reports module (day to day operation)

## **Advanced**

Each of the following modules can be covered in approximately 2-3 hours including Q & A

- timeware® agents and their purpose
- timeware® personnel module (configuration)
- timeware® attendance module (configuration)
- timeware® absence management module (configuration)
- timeware® dashboard and reports module (configuration)
- timeware® ESS GO (configuration)